



Warranty Statement

Easteey warrants that all of the products it ships will be in good working order and free from defects in material and workmanship, under proper and normal use and maintenance, as follows:

Drive Motor	1 Years
Gear Reducer	1 Years
Tapehead	3 Years (except for moving parts subject to normal wear and tear)
All Other Parts	1 Year (except for moving parts subject to normal wear and tear)

Repairs

All in-house repairs are rigorously tested for optimum operation and performance and warranted to be, under normal and proper use, free from defects in material and workmanship for a period of 90 days from the date of service.

Shipping Policy

Customer pays all incoming shipping charges for replacement components. If the item is defective and under warranty, Easteey will pay all return shipping charges via the least costly method. If expedited shipping is desired, the customer must furnish their shipping account number and shipping fees will be charged to that account.

Exclusions

Damage due to tampering, abuse, improper adjustment, electrical interference, or the use of non-approved components will void any and all warranties by Easteey and its distributors.

Warranty Procedures

If you believe that a product may be defective and may be covered by warranty, please call Easteey Technical Service at 1-800-877-5658. If defective, you will receive a Return Material Authorization number to return the defective item to Easteey. Easteey will analyze the product and, if indeed found to be defective, we will send replacement components for the defective item. If the item is found not to be eligible for warranty, you will be

notified and may decide on disposition. All warranty labor for parts replacement is the responsibility of the end user.

Warranty within 60 days of invoice

For warranty questions that take place within 60 days of the original invoice, Eastey will allow cross-shipment of a replacement component to an end-user customer or Eastey distributor. The customer will be invoiced for the replacement component 60 days after it ships. Upon receipt of the returned component, Eastey will evaluate it and issue credit where necessary.

For components that have been misused or externally damaged, Eastey will not issue credit, and will contact the customer to determine whether or not they want the component repaired and/or returned.

Warranty after 60 days of invoice

For warranty questions that take place more than 60 days from the original invoice, Eastey requires the end-user or Eastey distributor to return the component to Eastey for repair. Upon receipt of the returned component, Eastey will evaluate it and repair as necessary.

Components that fall within our warranty policy will be repaired normally within 5 business days of receipt and returned to the customer via standard ground shipping at Eastey's expense. If expedited shipping is required, the customer must furnish their shipping account number and shipping fees will be charged to that account.

For components that have been misused or externally damaged, Eastey will contact the customer to determine whether or not they want the component repaired and/or returned.

Warranty Eligibility

The warranty provided by Eastey, Inc. is only to the original buyer.

Limited Warranty

THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT.

Disclaimer of Damages

REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL EASTEY, INC. BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, INDIRECT OR SIMILAR DAMAGES, INCLUDING LOST PROFIT OR LOST OPPORTUNITIES OF ANY TYPE ARISING OUT OF THE USE OR INABILITY TO USE THESE PRODUCTS EVEN IF EASTEY, INC. HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.